

Housing Anti-social Behaviour Policy (Summary)

Purpose

- Explains how the Council manages anti-social behaviour in its housing.
- Aims to ensure residents feel safe in their homes.

Definition

- ASB is behaviour causing nuisance, distress, or harm.
- The Council considers impact, frequency, and seriousness.

What the Council does

- Assesses and prioritises reports based on risk.
- Works with other agencies.
- Uses advice, support, and legal action where needed.

Your responsibilities

- Provide clear information and evidence.
- Cooperate with investigations.

Reporting and feedback

- Reports can be made in multiple ways.
- Residents are kept informed and can give feedback.