

# Housing Anti-social Behaviour Policy (Easy Read)

## What this policy is about

- Explains how the Council deals with anti-social behaviour (ASB).
- ASB is behaviour that causes distress, nuisance, or harm to others.

## Examples of ASB

- Loud noise at unreasonable times
- Verbal abuse or threats
- Damage to property

## What we will do

- Assess each report using a harm-based approach
- Prioritise cases based on risk and take action using advice, support, or legal powers

## Working with others

- We work with Police and other agencies
- We share information when needed to keep people safe

## Reporting ASB

- You can report ASB in different ways. We will respond and keep you informed

## Your role

- Give clear information about incidents, work with us to not make the situation worse

## Safety

- Your safety is our priority, we aim to resolve issues and prevent further harm