

Hate Crime and Incident Policy – Easy Read

What this policy is about

- This policy explains how the Council deals with hate crime
- It is for tenants, leaseholders and staff

What is hate crime?

- Hate crime is when someone is targeted because of:
 - Race or ethnicity
 - Religion
 - Disability
 - Sexual orientation
 - Transgender identity
- A hate incident is similar, but may not be a crime

Our promise

- We do not accept hate crime
- We will take strong action where possible
- We will support victims

Support for victims

- We listen and take your concerns seriously
- We treat you with respect
- We agree a safety plan with you
- We keep you updated

Reporting hate crime

- You can tell us:
 - In person
 - By phone
 - By email
 - On our website
- We can also report to the Police with your permission

Taking action

- Give clear information about incidents
- Work with us and do not make the situation worse

Working with others

- We work with support services and partners
- We help you get the right support

Your information

- Your information is kept confidential
- We will explain what we do with your data