Your housing team

Andrew
Director of Housing & Operations

Andy has overall responsibility for the housing service, including ensuring we comply with the Regulator of Social Housing's consumer standards.

He also oversees other areas of the council including grounds maintenance, environmental health and licensing, the control centre, engineering and buildings.

Gillian
Chief Officer – Housing

Gill is responsible for the day-to-day management of all the housing teams, ensuring we deliver high quality and customer-focused services to all our tenants and leaseholders. Gill manages the following teams:

Housing Assets Lead Manager	Neighbourhood Services Manager	Tenant Engagement & Independent Living Manager	Strategic Housing Manager	Homeownership Specialist
Repairs team Compliance team Planned works team Retrofit team	Neighbourhoods team Caretakers	Independent Living team Tenant Liaison Officer	Allocations team Homelessness team Housing Strategy team	